



# IMPORTANT FACTS ON PROPANE SAFETY

**At Florida Public Utilities**, safety is our number one priority, mission and investment. Not only is our emergency team on duty 24 hours a day/ seven days a week, but we take ongoing proactive measures to maintain our solid safety record, as well as overall industry integrity.

Join us in ensuring the best possible safety for your family, community and self by reading and remembering the following safety information.

## Storm Safety

### Before the Storm

- ▶ DO NOT shut off your propane supply at the meter. If you must evacuate your home or business, leave your gas supply on. (Only authorized utility or emergency personnel should turn your meter valve on or off)
- ▶ If you so choose, you CAN turn off the gas to your individual appliances at the valve located behind each piece of equipment
- ▶ In the event of possible flooding, customers with propane tanks can turn off the propane supply at the tank by locating the valve (usually featured on top of the tank) and turning it to the 'off' position, much like a water spigot

### During the Storm

- ▶ In the unlikely event that your gas service is interrupted due to severe weather, please do not attempt to turn your gas back on
- ▶ Remain indoors and stay as far away from windows, skylights and glass doors as possible

### After the Storm

- ▶ Do not operate any propane appliances that you suspect have been flooded or damaged
- ▶ Call FPU to have our trained technicians relight your pilot lights, inspect your appliances to ensure they are in proper working condition and turn your gas back on, if needed. (All FPU personnel carry ID to be presented upon request)
- ▶ Do not remove fallen trees or do any digging without calling 811 to locate utility lines

Leave the area and call **855.583.4973** immediately if you smell a distinct rotten egg odor or your pipelines or tank have been damaged in any way.



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## How to Sense Danger

While propane is naturally odorless, a rotten egg odor is added so you and your family can easily detect even the smallest leak. Teach everyone in your home or business to recognize the rotten egg smell and take the following steps should someone suspect a leak:

1. Clear your home or business immediately.
2. Call **855.583.4973** once safely outside.  
(Or dial 911 if the smell is particularly strong or you sense a more serious emergency.)

## Do Not:

- ▶ Use a cell phone or telephone until securely outside the location
- ▶ Smoke, light a match or do anything else that may cause a spark
- ▶ Turn on or off any electric switches
- ▶ Ring the doorbell or open any garage doors

## Need Help Locating Your Underground Propane Tank/Service Lines?

Need to dig near your propane tank, or locate your underground service lines? Please call FPU directly at **855.583.4973** for any propane-related digging, locating or installations.

## Call 811 Before You Dig

It doesn't matter if you're about to plant a tree or remove a fallen one. If you DON'T call 811 before you dig, you could hit underground utility lines, which are shallower than you may think. Don't risk losing your utility services, injury or worse! Before you pick up a shovel, pick up a phone and call 811. FPU will come and mark any lines within a few business days, at no cost to you.

## Protecting Your Fuel Lines

Did you know that several of your home's fuel lines are your responsibility and you could be facing a repair bill of \$750 or more if they fail? Protect yourself with FPU's Fuel Line Maintenance (FLM) Program, starting at just \$1.75 per month.

Contact FPU to learn more about propane safety, our Fuel Line Maintenance program and more!